Excela Health Modifies Wi-Fi Capabilities During Coronavirus Pandemic

With more stringent visitor restrictions in place during the corona pandemic, it is important for Excela Health Hospitals to ensure those visitors being allowed into facilities and patients themselves have maximum connectivity with family and loved ones at home.

During the present crisis, we have been experiencing heavy usage of such digital platforms as Netflix, Amazon Streaming, Pandora, Spotify and Zoom Video by visitors and patients alike. This, in turn, has compromised our capabilities in other social media that provide the connectivity that is so crucial in these extraordinary times.

With this in mind, Excela Health will be suspending service from the outlets referenced above and limit its Wi-Fi access to Facetime, Skype and Google. This will enable us to maintain these vital and interactive communication links to those our patients and visitors hold most dear.

We apologize for the inconvenience to which this action may give rise and appreciate your understanding of its importance and why it was undertaken.