Information on COVID-19 Testing Results

If you or a loved one has undergone COVID-19 testing within our System, please be advised that Excela Health does not process these tests, nor does it have any control over the timeframe for patients to receive results—either positive or negative.

Therefore, we would ask that patients do not call Excela inquiring as to their result or status of the test being processed.

If your test was obtained at an Excela location, we are notifying those who have been tested of their result (positive or negative) after the result has been received. At this time, the current turn-around time for test results is at least one week. However, we will notify you sooner if the results become available.

Thank you for your patience and understanding of this matter.