STANDARD PROCESS FOR PATIENTS SCHEDULED FOR SURGERY OR AMBULATORY PROCEDURES:

Effective Monday, March 23, 2020 and Until Further Notice

- For the safety of our patients, visitors and Excela Health Community, no visitors are permitted during outpatient, inpatient, and/or ambulatory procedures.

- Instructions for day of procedure:
  - Patients will be dropped off at a designated entrance located at the Excela Health campus the procedure will be performed
  - Please provide a contact number to hospital personnel so we are able to reach the patient’s family/caregiver.
  - The patient will be escorted to the designated procedural area.

- Excela Health encourages social distancing. During the patient’s procedure, we ask the patient’s family/caregiver to wait in their vehicle or an off campus location accessible to the facility.

- At the conclusion of the patient’s procedure, you will be updated via phone by the performing provider.

- If the patient is being discharged to home, you will be made aware when the patient is fully recovered and the time to be outside of the designated entrance for patient pick-up.

- Discharge instructions will be communicated verbally via telephone. Official printed discharge instructions will accompany the patient.

- If the patient is being admitted to the hospital, at the conclusion of their recovery, the patient or hospital personnel will contact you.

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