

Visiting Hours & Guidelines

General Visitor Information

- Visiting hours are 9 a.m. to 7 p.m. on in-patient nursing units, 7 days per week.
- All visitors/support persons must be 12 years of age or older.
- Patients who are eligible for visitors may receive two individual visitor/support persons at a time.
- OB laboring patients may have one individual visitor and one support person. During delivery only the support person is permitted.
- OB patients (post-partum) can have one support person and two visitors at one time during visiting hours. Sibling visitation hours are from noon to 7 p.m. **Age restrictions have been lifted for siblings.** One support person must accompany the sibling(s). Registration is required. The support person and sibling(s) should report to the Main Lobby desk at Westmoreland Hospital to complete registration and sign in.
- Visitors/support persons may be asked to wear a mask. Review the [Excelsa Health Mask Policy](#) here.
- All visitors/support persons must be registered at specified entry points. Entry points include the main lobbies of Frick and Latrobe hospitals, the main lobby, Heart Center.
- One support person may be permitted at discharge, even if outside the 9 a.m. to 7 p.m. timeframe.
- Visitors/support persons who have fever, cough, or other signs of illness, should not enter the hospital.
- Visitors/support persons who have had a recent exposure to, or live with a person who is COVID positive should not enter the hospital.
- All registered visitors/support persons will receive a visitor pass that should be returned upon exiting the building.
- Department/Unit staff have the discretion to limit the duration of visits based on clinical considerations.
- Visitors/support persons should stay in the patient's room or treatment area while visiting or providing support. The cafeterias are open for use as well.

Exceptions

- Exceptions may be made, at the discretion of the department staff in the following compassionate care considerations:
 - Patients who are at the end of life or experiencing critical clinical situations may have additional visitors, at the discretion of unit staff.
 - Special privileges may be granted to an attendant, caregiver or family member of a patient who has an intellectual, developmental, or cognitive disability; communication barrier; or behavioral concerns.

Clergy

- Clergy while considered visitors, may enter Excelsa Health hospitals outside of visitation hours. Clergy will adhere to COVID-19 guidelines, with the understanding that Catholic priests who customarily round on multiple patients could potentially overlap with other registered visitors.

COVID-19 Patients

- Visitors/support persons will not be permitted in rooms or on the unit of patients who have tested positive for COVID-19 or who are under investigation for COVID-19. Be assured that hospital staff will assist loved ones to remain closely connected with these patients and their treatment teams through virtual means including FaceTime and phone.

Emergency Departments

Emergency Departments: Visitors Limited to Help Stop the Spread of Infection

- For the health and safety of all occupants in the hospital; one support person may accompany each patient.
- Exceptions will be made for those accompanying minors, those who have cognitive impairment or dementia, and other circumstances as identified by the treating physician after the patient has been evaluated.
- All support persons must be healthy individuals who follow the mask policy.
- If you are currently diagnosed with COVID-19 or have other respiratory symptoms, and are not receiving Emergency care for yourself, please ask someone else to accompany the patient.

Outpatient/Same Day Appointments

- Visitors/support persons accompanying patients for ambulatory, procedural, and other outpatient testing will be permitted to wait in assigned waiting areas within the hospitals. At the conclusion of the procedure/test, one visitor/support person may participate in discharge instructions and assistance with discharge.

Surgical Procedures

- For patients presenting to our hospitals for surgical procedures, one support person may be permitted to remain with the patient prior to and immediately after operative procedures. They will be permitted to wait in assigned waiting areas within the hospitals during the procedure.

Excela Health Medical Group Physician Offices

- One visitor/support person may accompany patients during a visit in EHMG offices.